



Employee Resources FSA Programs



Thank you for opening a Bank of America FSA / LPFSA/ DCFSA Account.

To view the features, benefits and tools available with your account, click on the link to:

[Get Started with Your Bank of America Health Account](#)

Account communications

- ✓ Verify contact information
- ✓ Set your notification preferences
- ✓ Designate who can access your account

Dependents

- ✓ Add dependents to your account
- ✓ Request a debit card for dependents 18 years of age or older

Paying for qualified expenses

- ✓ Activate your Health and Benefit Visa® debit card¹
- ✓ View qualified expenses
- ✓ Save your receipts

Tips and tools to make the most of your account

- ✓ Download the MyHealth BofA Mobile App²
- ✓ Learn about the claims and substantiation process
- ✓ Link your bank account
- ✓ Visit the Learn Center

Member Website

Go to: <http://myhealth.bankofamerica.com>



Health & Benefit Accounts

Login

Welcome to the member website. Log in to your account or get started with a new account.



Existing Users

Username [Forgot Username?](#)

Remember Me

Next

New Users

Create a new account, or enter a code given to you.

Get Started

[I have a code](#) ?

To access your new FSA/LPFSA/DCFSA for the 1st time, you will create a Username & Password by clicking on this link



Education— Videos



Video links to watch at their leisure

Health Account Tour: <https://healthaccounts.bankofamerica.com/tour-video.shtml>

FSA filing a claim: [Substantiation of health account expenses presented by Bank of America \(brainshark.com\)](#)

HSA & LPFSA: [James: Pairing an LPFSA with an HSA to pay for braces \(bankofamerica.com\)](#)



Education—online learning center

Website: <https://healthaccounts.bankofamerica.com/>

LEARN CENTER

A public, online [Learn Center](#) for employees to easily engage on their phone, tablet and computer

Read and watch educational articles and videos

Interact with planning tools and calculators

Watch webinar series

The screenshot shows the 'HSA resources' section of the website. At the top, there are navigation tabs for 'HSA resources', 'FSA resources', 'HRA resources', 'DCFSA resources', and 'Commuter Benefits'. Below these, a sub-menu highlights 'HSA Basics', 'HSA investments', 'HSA user guide', 'Optimize your HSA', and 'Health care in retirement'. The main content area is a grid of 12 interactive cards, each with an icon, a title, a brief description, and a 'Learn more' link. The cards include: 'HSA Brochure', 'HSA for Life' (with a video player), 'Are you an HSA Pro or Rookie?' (with a quiz icon), 'Is an HSA right for me?', 'Top reasons to use an HSA', 'Tap into the triple tax advantages of an HSA', 'HSA savings calculator', 'How much do I put in my HSA?', 'HSA contribution limits', 'Getting to know your high-deductible health plan', 'How do health accounts compare?', and 'More smart money tips'.



Service: Committed to support you

Ease of access

- **800-718-6710** (also listed on the back of your Visa debit card)
- 24/7 Customer Service
- Click to chat
- IVR with the following:
 - ✓ Balance information
 - ✓ Most recent claims
 - ✓ Most recent transaction

